# TRILLION Dollar Coach

The Leadership Playbook of Silicon Valley's Bill Campbell

ERIC SCHMIDT Jonathan Rosenberg And Alan Eagle TRILLION DOLLAR COACH. Copyright © 2019 by Alphabet, Inc. All rights reserved. Printed in the United States of America. No part of this book may be used or reproduced in any manner whatsoever without written permission except in the case of brief quotations embodied in critical articles and reviews. For information, address HarperCollins Publishers, 195 Broadway, New York, NY 10007.

HarperCollins books may be purchased for educational, business, or sales promotional use. For information, please email the Special Markets Department at SPsales@harpercollins.com.

FIRST EDITION

Library of Congress Cataloging-in-Publication Data

Names: Schmidt, Eric, 1955 April 27– author. | Rosenberg, Jonathan, 1961– author. | Eagle, Alan, author.

Title: Trillion dollar coach : the leadership playbook of Silicon Valley's Bill Campbell / Eric Schmidt, Jonathan Rosenberg and Alan Eagle.

Description: First edition. | New York, NY : HarperBusiness, [2019] | Includes bibliographical references and index.

Identifiers: LCCN 2018041400 | ISBN 9780062839268 (hardcover)

Subjects: LCSH: Employees—Coaching of. | Management. | Mentoring in business. | Campbell, Bill, 1940–2016—Anecdotes. | Business consultants—United States—Biography. | Executives—United States—Biography. | Santa Clara Valley (Santa Clara County, Calif.)—Biography—Anecdotes.

Classification: LCC HF5549.5.C53 S375 2019 | DDC 658.4/07124 dc23 LC record available at https://lccn.loc.gov/2018041400

19 20 21 22 23 LSC 10 9 8 7 6 5 4 3 2 1

# BILL'S FRAMEWORK FOR 1:1s AND REVIEWS

#### PERFORMANCE ON JOB REQUIREMENTS

- Could be sales figures
- Could be product delivery or product milestones
- Could be customer feedback or product quality
- Could be budget numbers

# RELATIONSHIP WITH PEER GROUPS

(This is critical for company integration and cohesiveness)

- Product and Engineering
- Marketing and Product
- Sales and Engineering

#### MANAGEMENT/LEADERSHIP

- Are you guiding/coaching your people?
- Are you weeding out the bad ones?
- Are you working hard at hiring?
- Are you able to get your people to do heroic things?

## INNOVATION (BEST PRACTICES)

- Are you constantly moving ahead . . . thinking about how to continually get better?
- Are you constantly evaluating new technologies, new products, new practices?
- Do you measure yourself against the best in the industry/world?

# For the past 12 months, to what extent do you agree/ disagree that each person:

- Displayed extraordinary in-role performance.
- Exemplified world-class leadership.
- Achieved outcomes that were in the best interest of both Google as a whole and his/her organization.
- Expanded the boundaries of what is possible for Google through innovation and/or application of best practices.
- Collaborated effectively with peers (for example, worked well together, resolved barriers/issues with others) and championed the same in his/her team.
- Contributed effectively during senior team meetings (for example, was prepared, participated actively, listened well, was open and respectful to others, disagreed constructively).

## PRODUCT LEADER ATTRIBUTES

For the past 12 months, to what extent do you agree/ disagree that each person demonstrated exemplary leadership in the following areas:

- Product Vision
- Product Quality
- Product Execution

#### **OPEN-TEXT QUESTIONS**

- What differentiates each SVP and makes him/her effective today?
- What advice would you give each SVP to be more effective and/or have greater impact?